

### What Is Flying Angels?

#### We May Not Be Who You Think We Are

We are not an air ambulance company. We don't have any planes; we don't employ any pilots. We are not real angels but some of our happy clients think we're pretty heavenly.

When a patient doesn't need an expensive air ambulance service but can't fly alone—that is what we do.

# We Handle Everything

#### You Relax

We take non-emergency patients anywhere in the world on commercial airlines, expertly cared for by an experienced Flight Nurse.

We do it better than anyone else. That's our promise.

Each patient is different. That is why we tailor every case. Working as a team, the Flight Coordinator makes all the arrangements and the Flight Nurse provides specialized care, bedside to bedside.

Whether you are a senior citizen who simply needs a nurse with you on the flight or a patient with serious medical conditions, Flying Angels is ready.

You can get there. We can help.

Is Flying Angels right for your case? Call or write today for a free consultation with no obligation.



Visit flyingangels.com or call 610-228-4667



## The Flying Angels Team

#### Teamwork Is the Key to Our Success

Each of our Flight Coordinators and Flight Nurses are registered nurses with extensive Critical Care/Emergency experience. They are all graduates of nursing programs accredited in the United States, and are professionals fully trained in flight physiology.

We handle all the arrangements for the entire trip including ground transportation. Our Flight Coordinators plan all the logistics. Our dedicated travel agent books the flights.

Working closely with the family, doctors and hospital staff, the airlines, and others, they design and execute complex medical transport plans. Plans are sometimes derailed by weather and unavoidable delays. The team is ready and agile.

Our Flight Coordinators and Flight Nurses are experienced. It takes years of experience to be able to create and execute successful plans that provide care across international borders with patients with different needs of care.

Five-star ratings don't come easy. We earn them on each flight.





#### Case example: Emma

### **Moving Grandma**

Caitlin has been helping her mother, Emma, move out of her condo in a retirement community in Florida. It's time to move to assisted living near Ithaca, New York where Caitlin and the grandchildren live. Emma is 82 and does pretty well, considering. She has diabetes and is getting a bit of dementia and can't live alone anymore.

Caitlin has been handling all of the affairs but knew she needed help with Emma on the flight. She called Flying Angels. The Flight Coordinator, Doug, took care of everything. The flights were booked—the plans made.

Denise, the Flight Nurse, picked up Caitlin and Emma for the flight. Emma was given an oral sedative and Denise double checked the insulin supply that Emma would need every four hours and began monitoring her blood sugar.

The flight was uneventful—almost. Another passenger dropped his carry on bag from the overhead bin and startled Emma. Denise was concerned and had a sedative ready but it thankfully wasn't needed. Caitlin and Denise also made sure her food wouldn't mess with the glucose levels. Emma finally settled in for a nice nap. The flight landed only 7 minutes late.

Caitlin's husband greeted Emma and Caitlin at the airport with Emma's twin grandchildren. Emma remembered both their names, everyone had worried about that, but Caitlin told stories about them on the flight.

Caitlin has a lot to do with selling the condo and getting Emma settled in the nursing home. She didn't have to worry about the flight. Flying Angels took care of that.

### Rose Can Fly

Rose can't move. She was in a tragic car accident that left her a quadriplegic before she learned to drive. But she can fly. She can fly with a Flight Nurse from Flying Angels.

Rose is going from a hospital in Kansas to a rehabilitation hospital in Colorado. Rose's case worker called Flying Angels to arrange everything. Her parents didn't have to worry.

The Flight Nurse, Kim, picked her up in a wheelchair van from the hospital. Once at the terminal she worked with the airline staff to get her to her seat on the plane. Patients usually fly in First Class or Business Class because the seats are more comfortable and there is more room should there be an emergency. It makes getting to and from the seat easier too.

Patients like Rose need very specific care. She can't move on her own, so Kim moves her every quarter hour or so to prevent skin breakdown. Kim also closely monitors her vital signs like her pulse and blood pressure. Any small change could be a problem. The Flight Coordinator has already planned for Rose's arrival at the rehabilitation hospital.

Rose is happy to be on the flight and to meet her fellow travelers. Kim feeds her the meals and makes sure she has enough fluids. Rose thought the food was not too bad. It's first class, she said. Kim, a frequent flier, agreed.

Like a lot of people with severe disabilities, Rose is optimistic. Rose and her parents hope that the therapy hospital will be able to improve her life. Rose deserves the best. Flying Angels helped make it possible.



### **Carl Comes Home**

Carl and his friends have been taking trips to ride their bikes every couple of years since college. They would plan carefully and look for good air fares and good deals. One of these trips was going well. Until he suffered a heart attack.

Carl rides a lot and stays in decent shape. He was biking through the foothills of the Pyrenees, in Spain, when he felt pain in his left arm. His friends got him to a cafe where an ambulance was called. Carl was lucky his friends acted quickly.

Carl's wife, Shelly, who was home studying for an exam was shocked when she got the call. He was stable but he needed help to get back to the states. His doctors arranged for him to go to a clinic in Cleveland for rehabilitation. The clinic recommended Flying Angels to get him there.

The Flight Coordinator handled everything. He got all the medical clearances, and booked his flights to Cleveland.

The Flight Nurse, Bob, brought specialized equipment to provide Carl with oxygen along with his prescription medicines. The first flight was on time to take off but was diverted to another airport because of lightning. The Flight Coordinator was able to change the booking and get a connecting flight at the new airport.

Carl made it to Cleveland a little late and tired but he didn't get stranded. Shelly was there at the airport to greet him. She was always happy to see him after his bike trips but this was special. Flying Angels got him to Cleveland, with his wife, and on the road to recovery.



### **What Does This Cost?**

While costs vary depending on each patient's medical and travel requirements, flying on a commercial aircraft with a Flight Nurse is vastly less expensive than an air ambulance.



your patient's situation.

and receiving locations. We tailor each transport.

